



बाणसागर नियंत्रण परिषद्  
**BANSAGAR CONTROL BOARD**

जल संसाधन मंत्रालय  
**Ministry of Water Resources**

भारत सरकार  
**GOVERNMENT OF INDIA**

रीवा (मध्य प्रदेश)  
**REWA (MADHYA PRADESH)**

# CITIZENS' CHARTER



View of Bansagar Dam

# CITIZENS' CHARTER

## PREAMBLE

The Government of India in accordance with an agreement reached between the Governments of Madhya Pradesh, Uttar Pradesh and Bihar set up the Bansagar Control Board on the 16<sup>th</sup> September 1973 for sharing the waters of River Sone and the cost of the Bansagar Dam. The Board was set up with a view to ensure efficient, economical and early execution of Bansagar dam including all connected works in Madhya Pradesh, but excluding the canal systems which will be executed by the respective States namely, MP, UP and Bihar. The Control Board is in overall charge of the project including its technical and financial aspects. The Chief Engineer concerned of the Madhya Pradesh Government carries out the actual work of construction under the direction of the Control Board.

The main features of the agreement reached by the three States are as follows: -

- Madhya Pradesh will use 2.0 M.A.F. of water from storage of Bansagar Dam in addition to utilizing 1.0 M.A.F. in the upstream and 2.25 M.A.F. downstream of Bansagar Dam for irrigation in the areas of Sone basin in their State. The allocation of Madhya Pradesh is thus 5.25 M.A.F. Uttar Pradesh will use 1.25 M.A.F. of water from river Sone which includes 0.25 M.A.F. from river Kanhar and 1.0 M.A.F. from the storage of Bansagar Dam as well as by lifting water from river Sone. Bihar was allocated 7.75 M.A.F. water from river Sone out of which 1.0 M.A.F. will be from the storage of Bansagar Dam.
- The cost of Bansagar Dam including cost of rehabilitation will be shared in the proportion of water utilized by Madhya Pradesh, Uttar Pradesh and Bihar i.e. 2:1:1 respectively.

The Bansagar Dam envisages construction of following project components:

- i. 67.5 m high masonry dam including rock fill flanks across the Sone river just downstream of the gorge at Kusumah (Deolond). Length of masonry dam, left rock fill dam and right rock fill dam are 670.00 m, 161.00 m and 185.00 m respectively.
- ii. Six low earth dykes, four on the left bank of Sone river and two on its right bank with a total length of 6.95 km.

The Union Minister of Water Resources is the Chairman of Bansagar Control Board. Union Minister of Power, Union Minister of State for Water Resources, Chief Ministers of the three States, Ministers holding portfolios of Finance, Water Resources/ Irrigation of the three States and Minister (Energy) of Madhya Pradesh are member of the Control Board.

The Management of the affairs of the Board is vested in the Executive Committee. Chairman, Central Water Commission is the Chairman of the Executive Committee. Other members include Senior Officers of M/o Water Resources, Central Water Commission, Ministry of Power, participating States of Bihar, MP & UP and the Bansagar Project.

This Charter is a declaration of the Board's responsibilities and commitment to oversee efficient, economical and early execution of Bansagar dam including all connected works in Madhya Pradesh and its sharing of cost and benefits amongst the States of Madhya Pradesh, Uttar Pradesh and Bihar.

## ACTIVITIES OF THE BOARD:

Following are the main activities of the Bansagar Control Board:

- Scrutinize the estimate of the project prepared by the Madhya Pradesh Government, advise necessary modifications.
- Examine and decide all proposals for preparation of designs and for obtaining expert advice.
- Examine and approve from time to time the delegation of such powers, both technical and financial, as it may deem necessary for the efficient execution of the project to the Chief

Engineer, Superintending Engineer, Executive Engineer, and Sub-divisional officers engaged in the execution of the project.

- Examine and, where necessary, lay down specification and schedules of rates for various classes of work with a view to sound and efficient execution of the project.
- Approve all sub-estimates and contracts, the cost of which exceeds the powers of sanction of the Chief Engineer.
- Lay down guidelines for the preparation of sub-estimates and contracts, which may be within the power of sanction of the Chief Engineer and other project Engineers.
- Approve all proposals for award of work or supplies on contract other than those based on public tenders and on detailed quantitative estimates and works allotted on work order basis on scheduled rates.
- Frame rules as to delegation of power and procedure for the purpose of carrying out its business.
- Decide the programme of construction of different parts of the project in a coordinated manner keeping in view the funds available, the economics of the project and the desirability of obtaining quick results.
- Examine the requirements of funds for the construction of works and other purposes for the execution of the project according to the program laid down by the Board and advise the apportionment of the expenditure to the three States, keeping in view the agreement between the States on the sharing of cost of the project;
- Decide on the phased development of water and power and the withdrawals of water from the reservoir during the construction period for irrigation and power purpose with a view to securing best use of water available.
- Decide the programme of resettlement of persons displaced as a result of the Bansagar Project works, scrutinize and approve the estimates of land reclamation and the expenditure incurred in resettlement and re-housing of the displaced persons including land acquisition and connected charges.
- Receive monthly progress reports both as to work and expenditure in a prescribed form, from the Chief Engineer, review the progress of different units of the project and lay down steps to be taken to expedite the work.

#### **ORGANISATIONAL SETUP:**

The day to day affairs of the Bansagar Control Board vest with the Secretary and Financial Adviser of the Board whereas the construction work of Unit I: H/W is executed by a full time Chief Engineer of Govt. of Madhya Pradesh, Water Resources Department, who is in charge of construction of the Bansagar Dam. Commissioner (Land Acquisition and Rehabilitation) of the Project who also functions under the administrative control of Water Resources Department of Government of Madhya Pradesh, is in charge of land acquisition and rehabilitation programme of the Project.

The Secretary (Under the orders of Chairman concerned) arranges meetings of the Board and the Executive Committee, Sub-Committees and records their proceedings and after approval of the Chairman, conveys the same to all concerned members and invitees. The Financial Adviser is responsible to the Executive Committee/ Board for the financial control of the project and also for any material development, which affects the finances of the project. Financial Adviser examines all proposals having financial implications relating to the work of the project and his comments are circulated to the members of the Executive Committee/ Board for their consideration.

The project is being executed by the Madhya Pradesh Government under overall direction of the Board/ Executive Committee on broad policies concerning the project. There are two field units e.g. Works and Land Acquisition and Rehabilitation.

**a. Works:** A Chief Engineer working under the administrative control of the Government of Madhya Pradesh is in-charge of works, i.e. construction of Dam. The Chief Engineer as per rules carries out execution of Dam with requisite quality control and procedures laid down by the Madhya Pradesh Government, for its Water Resources Department. Transfers and postings of the officers and staff in this unit are done by the M.P. Government. The Chief Engineer of the project operates the budget provided by the M.P. Govt., which includes its own share and the shares of the participating States of Uttar Pradesh and Bihar. The Accountant General, Madhya Pradesh audits expenditure. The Chief Engineer's office is situated at Rewa. He is assisted in his office by one Superintending Engineer (Designs) and other administrative and technical staff. The field formation under the Chief Engineer consists of one circle headed by a Superintending Engineer with four Divisions for the construction work of Bansagar Dam. The field units are stationed at Deolond, the site of construction of Dam.

**b. Land Acquisition and Rehabilitation:** This unit is headed by Commissioner, Land Acquisition and Rehabilitation, Bansagar Project, who is a senior I.A.S. officer. This unit is functioning independently under the administrative control of Water Resources Department, Government of Madhya Pradesh with headquarters at Rewa. He is assisted in his work by one Administrator, Land acquisition Officers, Rehabilitation officers and other field functionaries, for Land Acquisition work and by one Superintending Engineer, two Executive Engineers & other field staff for civil works of Land Acquisition & Rehabilitation programme.

## CLIENTS

Government Organizations viz. Water Resources/ Irrigation Departments of the State Government of Madhya Pradesh, Uttar Pradesh and Bihar.

## SERVICES

To give all necessary guidance and directions to the Chief Engineer (Bansagar Project), Water Resources Department of Government of Madhya Pradesh to ensure efficient, economical and early execution of Bansagar dam including all connected works in Madhya Pradesh including sharing of its benefits and costs amongst the States of Madhya Pradesh, Uttar Pradesh and Bihar.

Following time schedule has been fixed for some of the important activities:

| Sl. No. | Description  | Time Schedule    | Remarks  |
|---------|--|------------------|--|
| 1       | Meeting of the Bansagar Control Board                        | Once in a year   | However an emergency meeting of the Board can be called any time under the orders of the Chairman, Bansagar Control Board.                                 |
| 2       | Meeting of the Executive Committee of Bansagar Control Board | Once in 3 months | However an emergency meeting of the EC can be called any time under the orders of the Chairman, EC of BCB.   |
| 3       | Meeting of the Reservoir Regulation Committee                | Twice in a year  | However an emergency meeting of the Regulation Committee can be called any time under the orders of the Chairman, Bansagar Reservoir Regulation Committee. |

## EXPECTATIONS FROM CLIENTS

Government Organizations viz. Water Resources/ Irrigation Departments of the State Government of Madhya Pradesh, Uttar Pradesh and Bihar to:

- Send proposals concerning Bansagar Project for consideration/ decision by the Bansagar Control Board.

- Follow the guidelines issued and advice given by the Bansagar Control Board to the Water Resources/ Irrigation Departments of the State Government of Madhya Pradesh, Uttar Pradesh and Bihar relating to construction of Bansagar Dam including sharing of its cost and benefits amongst the States of Madhya Pradesh, Uttar Pradesh and Bihar.
- Follow the guidelines issued by the Bansagar Control Board to the Water Resources/ Irrigation Departments of the State Government of Madhya Pradesh, Uttar Pradesh and Bihar relating to withdrawal of waters from the Bansagar reservoir as per requirement within the allocated waters as per Bansagar Agreement of 1973.

#### **NODAL OFFICER**

Contact the under-mentioned Nodal Officer, if need arises.

Office Superintendent, Bansagar Control Board,  
Bansagar Colony,  
Rewa 486 001 (Madhya Pradesh).  
Telephone: 07662 226318  
Fax: 07662 242433.  
E-mail: bansagar@gmail.com

#### **GENERAL SCHEMES / SERVICES MEANT FOR CITIZENS**

- Publishing/ issuing guidelines/ manuals/ reports concerning operation of Bansagar Reservoir keeping in view the requirement of the three co-basin States of Madhya Pradesh, Uttar Pradesh and Bihar within the allocated waters as per Bansagar Agreement of 1973.

#### **REQUEST TO CLIENTS/CITIZENS**

Every organization, public or private and all citizens may:

- Abide by the Rules and Regulations framed by the Bansagar Control Board towards utilization, sharing and conservation of waters of Bansagar Reservoir;
- Imbibe the spirit of conservation of natural resources, and improve efficiency in all areas of water use;
- Offer suggestions to streamline the functioning of the Board to promote accountability and responsibility; and
- Adopt the various policies and methods of "Water Conservation"; and
- Where necessary Interact with this Board on matters pertaining to efficient Water Resources Development and Management of the Sone basin.

#### **REDRESSAL OF GRIEVANCES**

Grievances received in the Bansagar Control Board receive prompt attention. Secretary, BCB is the designated officer for redressal of Public Grievances. Grievances can be addressed to:

Secretary, Bansagar Control Board,  
Bansagar Colony,  
Rewa 486 001 (Madhya Pradesh).  
Telephone: 07662 226318  
Fax: 07662 242433.  
E-mail: bansagar@gmail.com

## **TIME FRAME FOR REDRESSAL OF THE GRIEVANCES**

A wooden box in which members of public can place their grievance/ petitions has been provided in the office of Bansagar Control Board, Rewa. All public grievance petitions sent to the Board are acknowledged and forwarded to the officer concerned within 15 days. Time limit of 90 days from the date of receipt of the grievance has been laid down for settling the grievance in this Board.

## **IMPORTANT ADDRESSES AND TELEPHONE NUMBERS**

| Designation   | Telephone No.                  | Address  |
|---|--------------------------------|--|
| Chairman,<br>Bansagar Control Board / Hon'ble Minister, Water<br>Resources, Govt. of India                                    | 011 2371 4200<br>011 2371 4663 | 210 Shram Shakti<br>Bhawan, Rafi Marg,<br>New Delhi 110 001. |
| Chairman,<br>Executive Committee of Bansagar Control Board /<br>Chairman, CWC & Ex-Officio Secretary to the Govt.<br>of India | 011 2610 8855                  | 315 Sewa Bhawan,<br>R.K.Puram,<br>New Delhi 110 066.         |
| Secretary,<br>Bansagar Control Board,   | 07662 226318<br>07662 242433   | Bansagar Colony,<br>Rewa 486 001 (Madhya<br>Pradesh).        |

## **PERFORMANCE AUDIT BY AN OUTSIDE AGENCY**

The Bansagar Control Board is subject to regular audit by Government auditors. Although there is no provision for performance audit, etc. but there are various checks and balances within the Board to ensure timely and quality response.

## **FEED BACK FROM CLIENTS/ ON-LINE SUGGESTIONS**

Feedback/ suggestions from the users/ clients are welcome and may be mailed to [bansagar@gmail.com](mailto:bansagar@gmail.com). The performance of charter, to meet the requirement of ever changing environment shall be reviewed as and when necessary, but in any case at least once a year.